

**ERIC WILMY PATRICIO OGANDO**  
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## **EDUCATION**

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### **MIAMI DADE COLLEGE**

English for Academic Purposes (EAP)

Miami, FL  
April 2014

### **SELF-TAUGHT FRONT-END DEVELOPMENT**

HTML, CSS, Bootstrap CSS, JavaScript

January 2020 – Present

## **EXPERIENCE**

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### **WCA WIRELESS CONTRACTORS ASSOCIATION**

Lakeland, FL

#### ***Logistics Manager***

September 2023 – December 2023

- Managed the forecasting of inventory needs, demands, and deliveries by carefully monitoring inventory levels and making necessary adjustments to procurement, sourcing, and storage strategies.
- Engaged effectively with suppliers in negotiations developing strong partnerships that resulted in optimal material pricing. Addressed any challenges that arose from the transportation of supplies.
- Maintained a comprehensive log of all transportation protocols in the Builder Trend Construction Management Software.
- Assisted customers with order fulfillment tracking, addressed concerns regarding discrepancies in parts, and collaborated directly with them to find resolutions.
- Oversaw the operations and processes of two warehouses collaborating with the supervisors, planning day-by-day workloads, and acting as the key liaison to upper management for reporting.
- Led the logistics team and oversaw personnel management ensuring smooth scheduling, workload management, and the effective recruitment, onboarding, and training of new hires.

#### ***Warehouse Manager and Parts Advisor***

February 2022 – September 2023

- Planned and organized warehouse operations and processes to maximize efficiency. Responsibilities included inventory oversight (incoming and outgoing) based on physical count and bar-code system and retrieving, transferring, and shipping goods in accordance with company systems and controls.
- Maintained customer demand and order schedules making sure deliveries matched customer purchase orders.
- Oversaw optimal use of warehouse storage and floor space. Ensured safe stacking and racking of products / pallets.
- Identified missing, lost, or damaged materials and devised key remediation plans to enable correction.
- Collaborated cross functionally with Construction Managers to ensure customer needs were met in a timely fashion.
- Trained, managed and provided leadership to a team of five employees to maintain morale and improve retention.
- Operated forklift, warehouse tools and equipment, and a 26-foot box truck for customer material deliveries.

### **TRANSGLOBAL TRINIDAD ENTERPRISES, INC.**

Doral, FL

#### ***Warehouse Supervisor***

December 2017 – November 2020

- Worked closely with internal management to execute all planned process improvement programs and strategies.
- Managed effective relationships with key external agents such as freight forwarders, brokers, and delivery companies.
- Reviewed and created Bills of Lading (BOL) daily for truckloads and Less than Truckload (LTL) shipments.
- Coordinated shipment operations including order pick-ups, loading / unloading inspection of all truck routes, and identification and resolution of any damaged freight issues.
- Trained, participated in, and led warehouse operations, especially accurate data entry for all services performed in the Magaya automation system.
- Oversaw monetary transaction paperwork ensuring timely and accurate completion in compliance with export laws.

## **ADDITIONAL INFORMATION**

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**Technical Skills:** Microsoft Office; Magaya Logistics and Supply Chain Platform; ASAP Inventory System (Bar Cloud); Builder Trend Construction Management Software.

**Languages:** Native Spanish and Fluent in English.